

Olivier BLEROT – 18 years experienced

+32 486 03 22 04, olivier@blerot.be



Birthdate: 10 September 1978 (age 42) Nationality: Belgian
 Living in Gembloux (Namur) Languages: fluent in French, Dutch and English

Looking for position as: E2E BA - Product Owner – Team Leader SW - Project Manager related to Software Development

*Trilingual Software Engineer, in favour of all IT & technical environments, for 18 years I manage customers, people and projects to deliver high value to end customers **binding the Business and the IT**. I am also experienced in Software LC, Web Development, RPA, Agile and DevOps.*

Education

Master - Civil Engineer in Computer Science, Université Catholique de Louvain, 2002

Specific Skills

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- **PRINCE2 Practitioner – Certified (2010)**
 - **ITIL Foundation Certified - IT service Management v2 (2008)**
 - **Object Oriented Analysis & Design / UML, Certified "IBM Test-486" (2007)**
 - **Trained in Agile: Scrum Master, Product Owner and DevOps (Udemy)**

 - **Cards and e-payments Specialist:** debit & credit card transactions (VISA, MasterCard, Maestro, Bancontact / Mistercash, AMEX, Sodexo Pass); clearing (CEC/STET) and settlement reconciliation; issuing and acquiring; accounting management (AMS); **Swift and SEPA** payments
 - Good understanding of Microservices, Cloud Principles, BPMN, SEO, CRM (SalesForce), TDD/BDD/DDD.

 - **Management:** Sales Manager, People Manager, Technical Coach, Recruiter
 - Find opportunities and understand the client, his expectation and the project objectives
 - Find talent to become consultant, train the consultant for the qualification with the client
 - Coach the consultant on the job to achieve project objectives and consultant personal development
 - Capitalize the knowledge based on: project successes & improvements, domain content, client's environment & habits
 - **Robotic Process Automation (RPA/RDA) – UiPath Implementation**
 - **Internet/Intranet, Web Applications, Mobile Applications – Analyst & Developer**
 - **Trainer – “Pyramid Thinking - How to structure your communication”**
 - **Insights® – trained user on four colour model to understand yourself and the others**

 - Languages: PHP, CSS, HTML, JQuery, JS, Bootstrap, Java/J2EE, SQL, Perl, Python
 - Technologies: WordPress, PrestaShop, Apache, Zend, MySQL,
 - Tools: MS Office, MS Project, Access, HPQC/ALM, ServiceDesk, svn, git, Jira, confluence
 - Environments: Windows, Solaris - UNIX, Linux

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Professional Experience

Operations Director @OSSIA Belgium, 10/2019 – Now (1 year)

- Managing end-2-end operations including Business Manager, Recruitment, Commercial relationship with customer, Contracting, SLA, ...
- Focusing on Development profiles (C#.net, Python, React, Cloud Engineering)
- Managing the Business Development and revenue optimization (R&D, contracting, Employee benefits)

Consultant & Manager@ ALTRAN Belgium, 2002-2019 (17 years)

- **01/2019 – 09/2019 (9 months), Product Manager / Solution Manager**
Promote and implement RPA solution with a development team based on local framework or UiPath suite ; Recruit automation analyst & developer ; Manager the customer relationship and the software delivery
- **07/2012- 12/2018 (6,5 years), Business Manager**
Business Manager for Government, Energy, Financial services and Telecom, in charge of consultant technical development and career management, positioning on client project and candidate recruitment process for Business & IT solutions: Business Analyst, Project Manager, Developer Java/Angular, DevOps, Test Management
~20-180 consultants and managers, 8-20 Mio EUR of Annual Turnover.
- **2012 (6 months), Functional Analyst @ ATOS Worldline**
Functional Analyst for Acquiring Front Office – Analyst on Technical Acceptance with payment Terminal and Acquiring with Merchant contract management on multiple projects such as BC/MC EMV, Sodexo Pass, CTAP 10 and partial Approval, unattended and semi-attended terminal, Petrol and terminal management.
- **2011 (1 year), Project Leader @ BNP Paribas Fortis**
Project Leader for MasterCard and VISA Credit Cards, and Accounting Management Specialist; Business Analysis and specification of the accounting, clearing and settlement management of credit card accounts and transactions. Transversal coordination handling accounting aspects like: funding, finance and accounting, payment delays, payment collection, statement printing, online transactions reporting, data warehouse, archiving and swift payments.
- **2010 (1 year), Project Leader @ BNP Paribas Fortis**
Project Leader for Maestro Debit Cards and Accounting Management Specialist for Cards, ATM and POS business department; Manage the Principal Member Licensee handover from external providers; analysis, specification and testing of the clearing and settlement implementation with finance & accounting booking, business reporting and reconciliation; Chargeback and complains management with scheme (MasterCard).
- **2007-2009 (3 years), Integration Manager @ ISABEL**
(Banking Company for electronic payment)
Integration Manager: Code versioning management, automate build from multiple sources codes of IBS5 and Isabel 6 Java/J2EE products, configuration and installation in integration and acceptance environments; release management; ticketing management.

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- **2006-2007 (18 months), Tester & Integration Manager - equensWorldline (ex-Banksys)**
Tester and integration Manager of a Commercial Credit cards system (Way4) ; validate development deliveries, functional and UAT testing, non-regression coordination, release management
- **2003-2005 (18 months), Project Manager @ ASD**
(Aerospace and Defence Industries Association)
 Project Manager for Civil Aviation co-operation project between the European Aerospace Industry (ASD) and South East Asian Airlines, Industry and Governmental Authorities mainly in Lao PDR, Indonesia, Thailand and Vietnam (1 week per month in Asia) .
 Organization and coordination of training and conferences between European and Asian experts in Aeronautic domain like Air Traffic control, Aircraft repair and maintenance, etc.
- **Short assignments in 2002-2005**
Tyco Electronics - Technical Customer Support for the Touch Monitors & Computers
Mobistar - Creation and Delivery of a training course on **Computer Network Security**
Altran (internal) Design and Implementation of a skills database and management system
Proximus - Design and Development of Translator Script between two different infrastructures

Other Experience

Freelance Web Developer, WebMaster, SEO, Hosting (since 2005)

- Content Management System (CMS) with WordPress using PHP, Bootstrap, JS, HTML, CSS, Apache, Linux, svn, git
- e-Commerce Shop – Prestashop

Professional Photographer – www.blerot.be

Drone Telepilot UAV/ FPV – Licensed Open A1/A3 2021 (A2 -Specific – ongoing training)
