

Olivier BLEROT
+32 493 24 30 38, olivier@blerot.be



IT Solution Manager

Msc. Civil Engineer in Computer Science

Date of Birth: 10 September 1978 (age 40) Nationality: Belgian
Living in Gembloux (Namur) Languages: fluent in French, Dutch and English

Education

Msc. Civil Engineer in Computer Science, Université Catholique de Louvain, 2002

Thesis: Complete design and implementation in Java of an *Intrusion Detection System* to detect and analyse abnormal behaviour or communication on a computer network.

Specific Skills

- **Management**: Sales Manager, People Manager, Technical Coach, Recruiter
 - Find opportunities and understand the client, his expectation and the project objectives
 - Find talent to become consultant, train the consultant for the qualification with the client
 - Coach the consultant on the job to achieve project objectives and consultant personal development
 - Capitalize the knowledge based on: project successes & improvements, domain content, client's environment & habits
- **Robotic Process Automation (RPA/RDA) – UiPath Implementation**
- **Cards and e-payments Specialist**: debit & credit card transactions (VISA, MasterCard, Maestro, Bancontact / Mistercash, AMEX, Sodexo Pass); clearing (CEC/STET) and settlement reconciliation; issuing and acquiring; accounting management (AMS); Swift and SEPA payments
- **PRINCE2 Practitioner – Certified** (2010)
- **ITIL Foundation Certified** - IT service Management v2 (2008)
- **Object Oriented Analysis & Design / UML, Certified "IBM Test-486"** (2007)
- **Internet/Intranet, Web Applications, Mobile Applications – Analyst & Developer**
- **Trainer** – “Pyramid Thinking - How to structure your communication”
- **Insights®** – trained user on four colour model to understand yourself and others

Technologies: AJAX, Servlet, CGI, Apache, Zend, MySQL, WordPress, Prestashop

Languages: PHP, JQuery, JS, Bootstrap, CSS, HTML, Java/J2EE, C/C++, PHP, Perl, dBase

Environments: Windows 98/2K/XP/Vista/7/8/10, Solaris (UNIX) / Linux

Professional Experience @ ALTRAN, 2002-now (16 years)

- 2019 – **Robotic Process Automation Solution Manager** (ALTRAN)
Promote and implement **RPA** solution with a development team based on local framework or **UiPath** suite ; Recruit automation analyst & developer ; Manager the customer relationship
- 2016- 2018 (3 years) ALTRAN
Business Team Unit Manager for Government, Energy, Financial services and Telecom, in charge of consultant technical development and career management, positioning on client project and candidate recruitment process for Business & IT solutions: Business Analyst, Project Manager, Developer Java/Angular, DevOps, Test Management
~60-180 consultants and manager, 8-20 Mio EUR of Annual Turnover.
- 2012 - 2015 (3 years) ALTRAN
Business Manager for Financial & IS/IT Services, in charge of business development for Banks, Insurances and e-Payment specialists, customer partnership and negotiation, consultant positioning on client project, candidate recruitment process and consultant career management.
~20 consultants 2,5Mio EUR of Annual TO.

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- 2012 (6 months) ATOS Worldline (Altran consultant)
Functional Analyst for Acquiring Front Office – Analyst on Technical Acceptance with payment Terminal and Acquiring with Merchant contract management on multiple projects such as BC/MC EMV, Sodexo Pass, CTAP 10 and partial Approval, unattended and semi-attended terminal, Petrol and terminal management.
- 2011 (1 year) BNP Paribas Fortis (Altran consultant)
Project Leader for MasterCard and VISA **Credit Cards**, and Accounting Management Specialist; Business Analysis and specification of the accounting, clearing and settlement management of credit card accounts and transactions. Transversal coordination handling accounting aspects like: funding and accounting, payment delays, payment collection, statement printing, online transactions reporting, data warehouse, archiving and swift payments.
- 2010 (1 year) BNP Paribas Fortis (Altran consultant)
Project Leader for Maestro Debit Cards and Accounting Management Specialist for Cards, ATM and POS business department; Manage the Principal Member Licensee handover from external providers; analysis, specification and testing of the clearing and settlement implementation with accounting booking, business reporting and reconciliation; Chargeback and complains management with scheme (Mastercard).
- 2007-2009 (3 years) ISABEL (Banking Company for electronic payment) (Altran consultant)
Integration Manager: Code versioning management, automate build from multiple sources codes of IBS5 and Isabel 6 Java/J2EE products, configuration and installation in integration and acceptance environments; release management ; ticketing management.
- 2006-2007 (18 months) ATOS Worldline (ex-Banksys) (Altran consultant)
Tester and integration Manager of a Commercial Credit cards system (Way4) ; validate development deliveries, functional and UAT testing, non-regression coordination, release management
- 2003-2005 (18 months) ASD (*Aerospace and Defence Industries Association*) (Altran consultant)
Project Manager for Civil Aviation co-operation project between the European Aerospace Industry (ASD) and South East Asian Airlines, Industry and Governmental Authorities mainly in Lao PDR, Indonesia, Thailand and Vietnam (1 week per month in Asia) .
Organization and coordination of training and conferences between European and Asian experts in Aeronautic domain like Air Traffic control, Aircraft repair and maintenance, etc.
- *Short missions in 2002-2005* (Altran consultant)
Tyco Electronics - Technical Customer Support for the Touch Monitors & Computers
Mobistar - Creation and Delivery of a training course on **Computer Network Security**
Altran (internal) Design and Implementation of a skills database and management system
Proximus - Design and Development of Translator Script between two different infrastructures

Since 2002, these missions have been handled for ALTRAN Belgium SA (Consulting Company, ex-ALTRAN Europe) as *Project Engineer > Consultant > Lead Consultant > Senior Consultant > Business Manager (Junior > Advanced > Senior) > Team Manager > Team Unit Manager > Solution Manager*

Other Professional Experience

2005-2013 - **Owner of BLEROT Consulting sprl:** Project Manager / Architect / Analyst & Developer of Web Applications and Internet Solutions for SME & non-profit associations.

2015- now: **Professional Photographer & Web Developer (freelance)** – www.blerot.be
